

Freezer Best Practices

Preventative maintenance

- Clean the air filter regularly as to not obstruct airflow.
 - Clean by washing with water and a mild detergent if available.
 - Dry by carefully patting between towels before reinstalling back into the grill.
 - Replace when signs of wear and tear become apparent.
- Scrape frost and ice from inner doors and chamber periodically.
- Remove ice from door gasket using a rubber mallet regularly.
- Clean the vacuum relief port and chamber probe cover frequently (see *photo below*).
- Keep door openings to a minimum to minimize ice buildup.
- Defrost freezers regularly to control ice accumulation.
 - Allow the unit to sit upright and turned off for at least 24 hours before restarting to let refrigerants settle.
 - Allow the freezer to operate empty overnight before reloading the product.
- Replace the battery every 2 years or sooner if the battery alarm is activated.
 - The battery allows the digital temperature display to remain active in the event of a power outage.

Contact your approved refrigeration vendor for the following

- If you need assistance with any of the above.
- If temperature is rising rapidly.
- If unusual noise or vibrations are evident.
- If the door handle is loose.
- Preventative maintenance service.

Emergency backup power and alarm monitoring

- Confirm freezers are connected to emergency backup power.
- Confirm freezers are connected to a first alert alarm system.
- Confirm staff contact information is correct and posted on the freezer.

